

# GovWiFi Service Now Available for the Public



GovWiFi  
香港政府 WiFi 通

Office of the Government  
Chief Information Officer

## The GovWiFi Programme

The Government has launched the GovWiFi Programme which will provide free Wi-Fi facilities for the public at about 350 government premises. You can now enjoy the convenience of accessing wireless Internet services in government premises for business, studies or leisure.

As at June 2008, the free Wi-Fi service is available at more than 120 government premises. The service will be progressively rolled out to another 230 government premises by mid-2009.

## Where is GovWiFi?

The GovWiFi facilities are spread across all 18 districts over the territory including the following types of premises:

- Community Halls and Centres
- Cultural and Recreational Centres including Hong Kong City Hall, Tsuen Wan Town Hall, Tuen Mun Town Hall, Hong Kong Cultural Centre, Kwai Tsing Theatre and Sha Tin Town Hall
- Government Joint-User Buildings
- Hong Kong – Macau / China Ferry Terminals
- Indoor Cooked Food Markets and Centres
- Job Centres
- Licensing Offices and Vehicle Examination Centres of Transport Department
- Museums
- Offices of Immigration Department
- Parks and Gardens including Victoria Park, Hong Kong Park, Kowloon Park, Morse Park, Kowloon Walled City Park, Visitor Centre of Hong Kong Wetland Park, Statue Square, Chater Garden and Bird Garden
- Piazza/Beach/Waterfront Mart including Hong Kong Cultural Centre Piazza cum Tsim Sha Tsui Promenade, Repulse Bay Beach and Stanley Waterfront Mart
- Public Enquiry Service Centres
- Public Libraries
- Sports Centres



- Sports Grounds including Wan Chai Sports Ground and Siu Sai Wan Sports Ground
- Stadiums including Hong Kong Coliseum and Queen Elizabeth Stadium
- Visitor Centres of Country Parks
- Other Government Offices including Office of Student Financial Assistance Agency, Integrated Family Service Centres of Social Welfare Department, Textiles Licensing Branch – Customer Service Centre & Central Registration Office of Trade and Industry Department, Health Education Exhibition and Resource Centre of Food and Environmental Hygiene Department and Offices of Legal Aid Department



You can use the GovWiFi Locator in the GovWiFi website ([www.gov.hk/wifi](http://www.gov.hk/wifi)) to find out more information about the premises.

## GovWiFi Website and GovWiFi Locator

A GovWiFi website ([www.gov.hk/wifi](http://www.gov.hk/wifi)) has been set up to provide you with information and latest news about the GovWiFi Programme. For example, you can find "Security Tips" specific to the Wi-Fi technology and "Usage Guide" on how to use GovWiFi facilities in a convenient and secured manner.

A GovWiFi Locator is also available on the website to help you find the nearest GovWiFi location, locations in a specific district and detailed information of a location including address, service hours and Wi-Fi coverage.

To look for a location, you can simply:

- 1) Select a district
- 2) Specify a location
- 3) The Locator will show the detailed information of the location



## Simple Connection Procedures

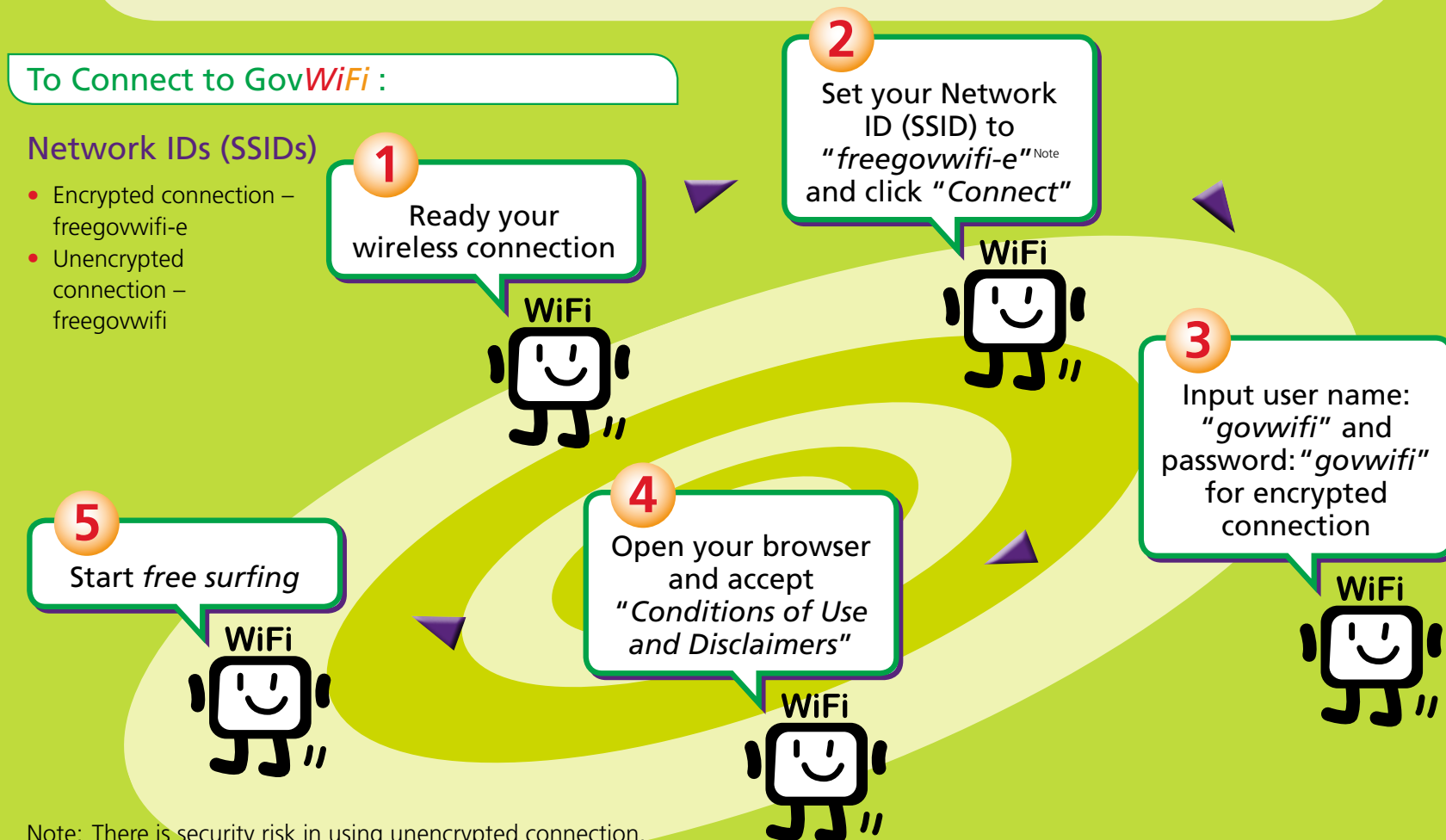
To use the GovWiFi facilities, you will need a mobile device that is Wi-Fi compatible, i.e. IEEE 802.11 b/g standards. The GovWiFi facilities provide both encrypted and unencrypted connections. For encrypted connection, the device should also support Wi-Fi Protected Access – Enterprise (WPA™-Enterprise) / Wi-Fi Protected Access 2 – Enterprise (WPA2™-Enterprise) and 802.1x authentication. The Wi-Fi capability may be built-in or added through an external Wi-Fi card (to a USB, PCMCIA or PCI slot). Please check the user manual of your device or consult retail shops for further details.

Please also note that some mobile devices may switch between Wi-Fi and other mobile data services such as General Packet Radio Service (GPRS) or 3G automatically to connect to the Internet depending on signal strength. You can consider turning off the automatic connection feature to avoid being charged unintentionally.

## To Connect to GovWiFi:

### Network IDs (SSIDs)

- Encrypted connection – freegovwifi-e
- Unencrypted connection – freegovwifi



Note: There is security risk in using unencrypted connection. Please use the encrypted connection "freegovwifi-e" if your Wi-Fi device supports IEEE 802.1x and WPA™-Enterprise (or WPA2™-Enterprise).

Hotline : 186 111  
FAX : 2652 6111  
e-Mail : [enquiry@help.wifi.gov.hk](mailto:enquiry@help.wifi.gov.hk)  
Website : <http://www.gov.hk/wifi>

## Verify Service is Provided by GovWiFi

You can verify that you are connecting to the GovWiFi service by clicking "Verify Service" in the GovWiFi landing page. Please check that a closed lock icon ( ) is shown on the browser, and verify that the certificate is issued by "Hongkong Post e-Cert CA 1" to the domain "ecert.wifi.gov.hk".